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In the first quarter, working-day adjusted turnover in selected services activities decreased by 3.1 per cent over the corresponding period of 2013. Provisional seasonally adjusted services turnover increased by 0.4 per cent.

## Short-term Services Indicators: Q1/2014

Cut-off date:  
9 July 2014

### Annual comparison

When compared to the corresponding quarter last year, working-day adjusted turnover went down by 3.1 per cent (Table 1). Turnover decreased in real estate activities (-14.9 per cent), wholesale trade (-10.1 per cent) and information and communication (-6.3 per cent), while increases were registered in administrative and support services activities (+8.8 per cent), accommodation and food service activities (+6.2 per cent), transportation and storage (+4.6 per cent), motor trade (+3.8 per cent), professional, scientific and technical activities (+1.6 per cent) and retail trade (+0.8 per cent).

During the quarter under review, employment (Table 3), gross wages and salaries (Table 5) and hours worked (Table 7) increased by 3.1, 3.1 and 1.8 per cent respectively over the comparative quarter in 2013.

### Quarterly comparison

Seasonally adjusted turnover in the first quarter this year increased by 0.4 per cent on the previous three months (Table 2). Increases were registered in administrative and support services activities (+8.6 per cent), real estate activities (+5.6 per cent) and transportation and storage (+4.0 per cent). On the other hand, declines were registered in information and communication (-3.1 per cent), accommodation and food service activities (-2.0 per cent), wholesale trade (-2.0 per cent), motor trade (-1.7 per cent), professional, scientific and technical activities (-0.9 per cent), and retail trade (-0.1 per cent).

Seasonally adjusted employment (Table 4), gross wages and salaries (Table 6) and hours worked (Table 8) increased by 1.5, 0.9 and 1.0 per cent respectively over the previous quarter ■

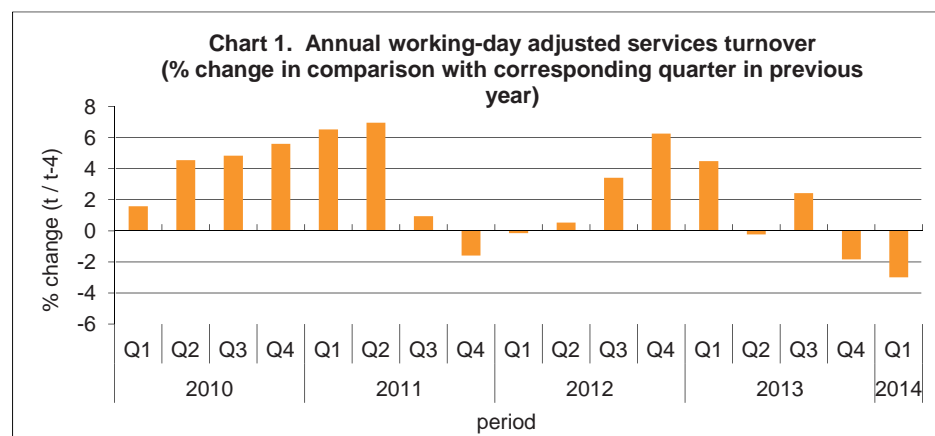
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**Table 1. Services turnover index by NACE classification**  
Working day adjusted

NACE	2013				2014	% change compared with same quarter of the previous year				
						2013				2014
	Q1	Q2	Q3	Q4		Q1	Q2	Q3	Q4	Q1 <sup>P</sup>
<b>TOTAL</b>	<b>98.0</b>	<b>108.4</b>	<b>114.9</b>	<b>106.1</b>	<b>95.0</b>	<b>4.5</b>	<b>-0.2</b>	<b>2.4</b>	<b>-1.8</b>	<b>-3.1</b>
Wholesale and retail; repair of motor vehicles and motorcycles	102.6	104.4	107.5	107.3	97.0	6.3	-2.7	1.0	-0.4	-5.5
Motor trade	92.8	107.2	104.4	100.2	96.3	-1.4	2.6	-5.8	-4.2	3.8
Wholesale trade	104.1	101.9	104.2	102.0	93.6	9.0	-1.9	-0.7	-2.4	-10.1
Retail trade	101.8	108.0	113.4	117.0	102.6	3.3	-4.8	4.6	3.3	0.8
Food	103.7	113.3	118.5	119.7	102.3	1.0	-1.2	-3.5	-2.6	-1.4
Non-food	100.9	105.3	110.8	115.7	102.8	4.6	-6.6	9.7	6.7	1.9
Transportation and storage	92.3	115.2	133.2	105.7	96.5	4.0	7.9	12.0	0.0	4.6
Accommodation and food service activities	69.4	115.2	139.9	98.1	73.7	-0.3	-0.3	-3.3	5.6	6.2
Information and communication	100.6	92.8	94.2	97.3	94.3	7.4	-7.1	2.1	4.9	-6.3
Real estate activities	108.0	75.7	81.5	87.0	91.9	-12.7	-11.1	-13.2	-17.7	-14.9
Professional, scientific and technical activities	102.0	123.2	111.8	121.8	103.6	5.3	14.7	7.0	0.4	1.6
Administrative and support services activities	85.2	145.3	166.1	106.8	92.7	-5.5	7.9	7.2	-22.6	8.8

<sup>P</sup> Provisional

**Table 2. Services turnover index by NACE classification**  
Seasonally adjusted

NACE	2013				2014	% change compared with previous quarter				
						2013				2014
	Q1	Q2	Q3	Q4		Q1	Q2	Q3	Q4	Q1 <sup>P</sup>
<b>TOTAL</b>	<b>108.5</b>	<b>106.1</b>	<b>107.9</b>	<b>104.9</b>	<b>105.3</b>	<b>1.5</b>	<b>-2.2</b>	<b>1.7</b>	<b>-2.8</b>	<b>0.4</b>
Wholesale and retail; repair of motor vehicles and motorcycles	109.7	103.3	105.4	103.9	103.7	5.2	-5.8	2.0	-1.4	-0.2
Motor trade	95.8	102.7	104.6	101.3	99.6	-9.3	7.2	1.9	-3.2	-1.7
Wholesale trade	109.2	101.0	102.3	100.2	98.2	6.3	-7.5	1.3	-2.1	-2.0
Retail trade	109.9	107.9	110.8	110.7	110.6	1.3	-1.8	2.7	-0.1	-0.1
Food	114.7	114.2	113.3	113.4	113.2	-1.7	-0.4	-0.8	0.1	-0.2
Non-food	109.8	104.7	109.7	108.4	111.8	8.6	-4.6	4.8	-1.2	3.1
Transportation and storage	108.3	111.3	116.6	108.9	113.3	-0.5	2.7	4.7	-6.6	4.0
Accommodation and food service activities	102.4	107.2	103.9	109.0	106.8	-1.7	4.7	-3.0	4.9	-2.0
Information and communication	100.6	92.8	94.2	97.3	94.3	8.4	-7.8	1.6	3.3	-3.1
Real estate activities	108.0	75.7	81.5	87.0	91.9	2.2	-30.0	7.7	6.9	5.6
Professional, scientific and technical activities	110.3	117.9	117.3	113.1	112.1	-2.1	6.9	-0.5	-3.5	-0.9
Administrative and support services activities	114.7	131.5	133.6	116.2	126.2	-22.4	14.6	1.6	-13.0	8.6

<sup>P</sup> Provisional

The calculation of growth rates from the indices tables may differ slightly from the growth rates published due to rounding.

**Table 3. Services employment index by NACE classification**

NACE	Unadjusted					% change compared with same quarter of the previous year				
	2013				2014	2013				2014
	Q1	Q2	Q3	Q4	Q1 <sup>P</sup>	Q1	Q2	Q3	Q4	Q1 <sup>P</sup>
<b>TOTAL</b>	<b>100.9</b>	<b>103.0</b>	<b>105.1</b>	<b>103.5</b>	<b>104.0</b>	<b>1.9</b>	<b>2.0</b>	<b>2.1</b>	<b>2.1</b>	<b>3.1</b>
Wholesale and retail; repair of motor vehicles and motorcycles	103.0	104.8	107.4	107.5	108.5	2.4	4.7	4.0	4.5	5.3
Motor trade	101.7	115.2	117.9	119.0	112.5	-1.5	12.6	13.9	12.1	10.6
Wholesale trade	109.4	107.2	111.0	111.9	120.3	11.2	8.8	5.8	7.1	10.0
Retail trade	99.1	101.4	103.1	102.5	100.2	-2.3	0.7	1.0	1.2	1.1
Food	96.8	99.6	100.1	101.1	97.3	-4.9	-3.3	-4.9	2.0	0.5
Non-food	100.0	102.1	104.2	103.0	101.3	-1.4	2.2	3.3	1.0	1.3
Transportation and storage	91.1	94.3	93.8	93.3	95.3	-3.1	-1.7	-1.9	-0.8	4.6
Accommodation and food service activities	95.7	104.1	108.2	101.5	101.1	1.5	4.7	3.1	3.4	5.6
Information and communication	100.3	97.1	97.0	97.2	96.8	4.7	-3.6	-2.7	1.0	-3.5
Real estate activities	107.3	107.3	106.6	110.2	105.0	-3.9	-2.1	-2.1	-2.7	-2.1
Professional, scientific and technical activities	112.9	113.8	114.1	114.1	118.3	3.6	3.4	5.3	3.6	4.8
Administrative and support services activities	100.8	98.8	101.5	98.7	97.5	3.7	-2.0	0.0	-3.6	-3.3

<sup>P</sup> Provisional

**Table 4. Services employment index by NACE classification**

NACE	Seasonally adjusted					% change compared with previous quarter				
	2013				2014	2013				2014
	Q1	Q2	Q3	Q4	Q1 <sup>P</sup>	Q1	Q2	Q3	Q4	Q1 <sup>P</sup>
<b>TOTAL</b>	<b>102.2</b>	<b>103.1</b>	<b>103.5</b>	<b>103.7</b>	<b>105.3</b>	<b>0.6</b>	<b>0.9</b>	<b>0.4</b>	<b>0.3</b>	<b>1.5</b>
Wholesale and retail; repair of motor vehicles and motorcycles	103.8	105.3	106.5	107.1	109.3	1.2	1.4	1.1	0.6	2.1
Motor trade	103.1	116.5	117.0	117.1	114.1	-1.3	13.0	0.4	0.1	-2.6
Wholesale trade	109.4	107.2	111.0	111.9	120.3	4.7	-2.0	3.5	0.8	7.5
Retail trade	100.1	101.6	102.4	102.0	101.2	-0.7	1.5	0.8	-0.4	-0.8
Food	98.7	99.5	99.4	99.8	99.7	0.7	0.8	-0.1	0.4	-0.1
Non-food	101.1	102.3	102.8	102.6	103.0	-0.3	1.2	0.5	-0.2	0.4
Transportation and storage	92.0	94.0	93.1	93.3	96.3	-2.1	2.1	-0.9	0.2	3.2
Accommodation and food service activities	100.0	102.8	102.7	103.8	105.6	-0.3	2.8	-0.1	1.1	1.7
Information and communication	100.7	97.2	96.4	97.5	97.1	4.3	-3.5	-0.8	1.2	-0.4
Real estate activities	107.3	107.3	106.6	110.2	105.0	-0.1	0.0	-0.7	3.4	-4.7
Professional, scientific and technical activities	112.9	113.8	114.1	114.1	118.3	2.5	0.8	0.2	0.0	3.7
Administrative and support services activities	100.8	98.8	101.5	98.7	97.5	-1.6	-2.1	2.7	-2.7	-1.2

<sup>P</sup> Provisional

The calculation of growth rates from the indices tables may differ slightly from the growth rates published due to rounding.

Table 5. Services gross wages and salaries index by NACE classification

## Working day adjusted

NACE	2013				2014 Q1 <sup>P</sup>	% change compared with same quarter of the previous year				
						2013				2014
	Q1	Q2	Q3	Q4		Q1	Q2	Q3	Q4	Q1 <sup>P</sup>
<b>TOTAL</b>	<b>106.6</b>	<b>109.0</b>	<b>112.8</b>	<b>112.2</b>	<b>109.9</b>	<b>3.4</b>	<b>2.6</b>	<b>4.2</b>	<b>3.1</b>	<b>3.1</b>
Wholesale and retail; repair of motor vehicles and motorcycles	111.1	115.5	118.0	122.0	118.2	3.4	5.5	6.5	3.2	6.4
Motor trade	108.9	115.6	122.4	130.0	117.1	-1.3	7.7	12.2	11.9	7.5
Wholesale trade	116.5	119.9	118.9	127.5	127.2	6.3	6.6	5.2	2.7	9.2
Retail trade	105.2	110.2	116.1	114.1	107.7	0.7	3.6	7.1	2.1	2.4
Food	108.0	112.3	112.5	110.5	111.6	-1.3	-2.5	-4.1	-2.6	3.3
Non-food	104.3	109.3	116.8	115.2	106.7	1.8	5.2	10.5	3.7	2.3
Transportation and storage	99.1	101.1	100.5	102.3	102.1	3.8	3.6	4.2	4.0	3.0
Accommodation and food service activities	96.2	106.1	117.6	106.4	100.3	1.5	2.6	3.2	3.2	4.3
Information and communication	105.1	99.4	100.2	98.9	104.5	2.0	-10.2	0.9	1.2	-0.6
Real estate activities	115.7	103.6	114.3	102.0	111.4	3.1	-10.8	-3.7	-8.7	-3.7
Professional, scientific and technical activities	119.1	122.4	126.0	129.2	127.4	4.2	5.2	7.6	6.0	7.0
Administrative and support services activities	108.3	107.6	114.7	110.6	106.4	5.7	6.2	2.5	1.3	-1.8

<sup>P</sup> Provisional

Table 6. Services gross wages and salaries index by NACE classification

## Seasonally adjusted

NACE	2013				2014 Q1 <sup>P</sup>	% change compared with previous quarter				
						2013				2014
	Q1	Q2	Q3	Q4		Q1	Q2	Q3	Q4	Q1 <sup>P</sup>
<b>TOTAL</b>	<b>108.9</b>	<b>109.4</b>	<b>111.1</b>	<b>111.2</b>	<b>112.2</b>	<b>1.1</b>	<b>0.5</b>	<b>1.5</b>	<b>0.1</b>	<b>0.9</b>
Wholesale and retail; repair of motor vehicles and motorcycles	113.3	116.2	118.4	118.6	120.6	-1.4	2.6	1.9	0.2	1.7
Motor trade	111.3	117.9	123.0	123.9	120.1	0.2	5.9	4.3	0.7	-3.1
Wholesale trade	117.1	120.0	119.9	125.7	127.9	-4.4	2.5	-0.1	4.8	1.8
Retail trade	107.5	110.9	115.3	111.7	110.2	-1.7	3.2	4.0	-3.1	-1.3
Food	108.0	112.3	112.5	110.5	111.6	-4.7	4.0	0.2	-1.8	1.0
Non-food	107.0	110.2	116.0	112.1	109.8	-1.1	3.0	5.3	-3.4	-2.1
Transportation and storage	99.1	101.1	100.5	102.3	102.1	0.7	2.0	-0.6	1.8	-0.2
Accommodation and food service activities	103.3	106.3	108.3	108.1	107.7	-1.4	2.9	1.9	-0.3	-0.4
Information and communication	105.1	99.4	100.2	98.9	104.5	7.6	-5.4	0.8	-1.4	5.7
Real estate activities	115.7	103.6	114.3	102.0	111.4	3.6	-10.5	10.3	-10.8	9.2
Professional, scientific and technical activities	119.1	122.4	126.0	129.2	127.4	-2.3	2.8	2.9	2.5	-1.4
Administrative and support services activities	108.3	107.6	114.7	110.6	106.4	-0.8	-0.7	6.6	-3.6	-3.8

<sup>P</sup> Provisional

The calculation of growth rates from the indices tables may differ slightly from the growth rates published due to rounding.

**Table 7. Services hours worked index by NACE classification**

**Working day adjusted**

NACE	2013				2014 Q1 <sup>P</sup>	% change compared with same quarter of the previous year				
						2013				2014
	Q1	Q2	Q3	Q4		Q1	Q2	Q3	Q4	Q1 <sup>P</sup>
<b>TOTAL</b>	<b>101.3</b>	<b>104.0</b>	<b>108.9</b>	<b>103.6</b>	<b>103.1</b>	<b>1.9</b>	<b>1.6</b>	<b>1.2</b>	<b>0.2</b>	<b>1.8</b>
Wholesale and retail; repair of motor vehicles and motorcycles	104.3	108.4	110.9	108.4	108.5	1.4	3.7	4.2	2.7	4.0
Motor trade	115.4	125.8	127.7	119.3	122.6	1.2	11.5	13.0	7.8	6.2
Wholesale trade	105.4	110.1	110.3	107.9	109.7	3.2	5.6	3.8	1.4	4.1
Retail trade	101.3	104.3	109.2	107.1	104.3	-0.8	1.5	4.1	2.8	3.0
Food	98.7	100.4	100.6	101.8	102.7	-4.2	-4.5	-6.7	1.5	4.1
Non-food	102.3	105.2	111.5	108.8	105.3	1.0	2.7	7.1	3.3	2.9
Transportation and storage	93.7	94.9	96.6	95.6	96.3	-1.2	-5.7	-4.0	-2.2	2.8
Accommodation and food service activities	87.0	96.2	107.1	95.4	89.0	-1.9	-0.7	-1.3	-1.6	2.3
Information and communication	100.9	89.1	89.3	86.5	93.1	7.0	-9.2	-6.0	-0.5	-7.7
Real estate activities	103.9	103.2	105.7	107.5	103.1	-5.3	1.1	-2.1	2.5	-0.8
Professional, scientific and technical activities	113.1	115.3	115.2	115.8	122.3	5.4	7.7	4.1	6.7	8.1
Administrative and support services activities	112.2	111.9	120.2	111.6	114.3	10.0	2.8	-0.9	-3.1	1.9

<sup>P</sup> Provisional

**Table 8. Services hours worked index by NACE classification**

**Seasonally adjusted**

NACE	2013				2014 Q1 <sup>P</sup>	% change compared with previous quarter				
						2013				2014
	Q1	Q2	Q3	Q4		Q1	Q2	Q3	Q4	Q1 <sup>P</sup>
<b>TOTAL</b>	<b>104.1</b>	<b>104.5</b>	<b>104.8</b>	<b>104.7</b>	<b>105.7</b>	<b>0.2</b>	<b>0.4</b>	<b>0.3</b>	<b>-0.1</b>	<b>1.0</b>
Wholesale and retail; repair of motor vehicles and motorcycles	106.4	107.5	108.8	109.3	110.8	0.4	1.0	1.2	0.5	1.4
Motor trade	115.4	125.8	127.7	119.3	122.6	4.3	9.0	1.5	-6.6	2.8
Wholesale trade	105.4	110.1	110.3	107.9	109.7	-0.9	4.5	0.2	-2.2	1.7
Retail trade	103.8	105.1	106.4	106.4	107.0	0.3	1.3	1.2	0.0	0.6
Food	100.7	100.9	100.4	99.5	104.8	2.8	0.2	-0.5	-0.9	5.3
Non-food	104.0	105.0	110.6	108.0	107.1	-0.6	1.0	5.3	-2.4	-0.8
Transportation and storage	95.6	94.7	95.5	95.0	98.2	-1.6	-0.9	0.9	-0.6	3.4
Accommodation and food service activities	95.1	96.3	97.1	96.7	97.3	-3.2	1.3	0.9	-0.4	0.6
Information and communication	100.9	89.1	89.3	86.5	93.1	16.0	-11.7	0.2	-3.0	7.6
Real estate activities	103.9	103.2	105.7	107.5	103.1	-0.8	-0.8	2.5	1.6	-4.1
Professional, scientific and technical activities	113.1	115.3	115.2	115.8	122.3	4.2	1.9	-0.1	0.6	5.6
Administrative and support services activities	114.8	112.1	116.8	112.1	116.9	-0.8	-2.3	4.2	-4.0	4.3

<sup>P</sup> Provisional

The calculation of growth rates from the indices tables may differ slightly from the growth rates published due to rounding.

## Methodological Notes

### Objectives

The aim of short-term statistics is to provide users with information on the business cycle, within the services sector. The results are compiled and published according to the statistical classification of economic activities in the European Community, NACE Rev. 2.

### Data Collection and Index Compilation

Every quarter, questionnaires are sent to approximately 939 enterprises categorised within the Services sector. The data is then grossed up to represent the entire Services population. For each NACE division (for example NACE Division 45 for motor trade), a sample was selected. The selected enterprises were requested to provide information, including turnover, employment and wages and salaries on a quarterly basis. The indices were calculated for each Division, showing the level of the specified variable (for example employment) relative to the average level throughout the base year 2010. The index numbers in this release are working-day and seasonally adjusted. These statistical methods aid interpretation of data by removing regularly recurring variations from a time series. Working-day adjustment is a statistical method for removing the calendar effect from an economic time series. The calendar effect is the variation caused by the changing number of working days in different quarters.

The number of working days for a given quarter may depend on the timing of certain public holidays, the possible overlap of certain public holidays and non-working days, and the occurrence of a leap year. This method is used to compare to the corresponding quarter of the previous year. Seasonal adjustments removes variations which include effects due to quarter lengths, holidays and particular events such as Christmas. Statistically, seasonal adjustment takes place after a time series has already been cleared of calendar effects by way of working-day adjustment. This method is used to compare data with the previous quarter. In seasonal and working day adjustment, the direct approach is used and refers to the adjustments of aggregated raw component.

### Status of the data

The data contained in this release should be considered as provisional and thereby subject to revision. Each release may include revisions of the past quarterly data in respect of a rolling two-year period.

### Scope of Short-term Statistics Indicators

Under the regulation of Short-term Statistics, services exclude Financial and Insurance Activities and Gambling and Betting Activities.

### Summary Definitions of Key Variables

**Turnover** includes total sales and other income and is expressed net of VAT. Turnover is presented in current prices.

**Wages and Salaries** covers wages and salaries including bonuses, weekly allowances (cost of living allowances), overtime and national social security contributions by the employee. Employer's social security charges are not included.

**Employment** covers all persons employed, regardless of whether they are part-time or full-time, and includes paid employees as well as working proprietors and unpaid family workers. Employment is not working day adjusted since the number of employees does not depend on factors that make up the working day effect.

**Hours worked** covers total amount of hours actually worked; regular working hours and during overtime; hours during nights, Sundays or Public holidays. Hours worked but not paid are also considered.

Distribution of the aggregation weights by NACE classification is presented in the following table:

NACE	Turnover	Employment	Wages and Salaries	Hours worked
<b>TOTAL</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
Wholesale and retail; repair of motor vehicles and motorcycles	59.8	35.4	30.2	33.4
Motor trade	3.3	3.5	2.4	2.8
Wholesale trade	34.9	12.5	15.1	14.8
Retail trade	21.6	19.4	12.8	15.9
Food	7.3	5.2	3.2	4.1
Non-food	14.3	14.2	9.6	11.8
Transportation and storage	10.4	11.2	17.8	13.0
Accommodation and food service activities	7.2	19.1	15.4	18.8
Information and communication	7.6	7.2	11.9	8.8
Real estate activities	2.2	1.7	1.2	1.3
Professional, scientific and technical activities	6.3	10.9	10.8	9.0
Administrative and support services activities	6.5	14.5	12.7	15.7

European statistics comparable to data in this News Release are available at:

[EUROSTAT Website/Homepage/Statistics Database](http://ec.europa.eu/eurostat/)

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