

Nine out of 10 persons aged between 16 and 74 years used the internet in 2022.

ICT Usage by Households: 2022

Internet usage by individuals

The survey on information and communication technology usage among households, which was partly financed by the European Commission, showed that the entire 16 to 24 age cohort used the internet in 2022, while individuals between 65 and 74 years recorded the lowest levels at 65.1 per cent (Table 2). Among all internet users, 97.8 per cent access the internet on a daily basis (Table 3). Internet usage in Malta was 1.6 percentage points higher than the EU-27 average (Chart 1).

Among all internet users, the two most common uses of internet were communication and entertainment with 97.3 per cent and 94.3 per cent, respectively (Chart 2).

e-Government services

Between 2021 and 2022 the number of e-Government users increased by 6.2 per cent. In absolute terms, the population accessing e-Government services stood at 267,917, which is equivalent to 73.2 per cent of internet users. The uptake of this service was more common among individuals aged between 16 and 34 years (Table 4).

e-Commerce

Internet users who engaged in e-commerce activities during the reference period amounted to 235,793 (64.4 per cent of internet users). The majority of e-commerce users (55.9 per cent) were within the 16 and 34 years age bracket (Table 5). Deliveries from restaurants, fast-food chains or catering services, and clothes were the two most common goods and services acquired online (Table 6). Over 121,000 internet users subscribed to streaming or downloading services of films or series and a further 70,125 purchased the streaming or downloading of music (Table 7). When booking accommodation or transport services from an online platform, e-commerce users showed a predisposition to book directly from the enterprise, rather than from private individuals (Table 8) ■

Table 1. Latest instance of internet use by year

	Number		% total	
	2021	2022	2021	2022
Within three months prior to survey	348,337	366,130	87.5	91.5
3-12 months before survey	:	:	:	:
More than one year before survey	:	:	:	:
Never used the internet	46,139	29,698	11.6	7.4
Total	398,237	399,965	100.0	100.0

: Unreliable - less than 20 sample observations.

Note: Totals may not add up due to rounding.

Table 2. Demographic profile of internet users by year

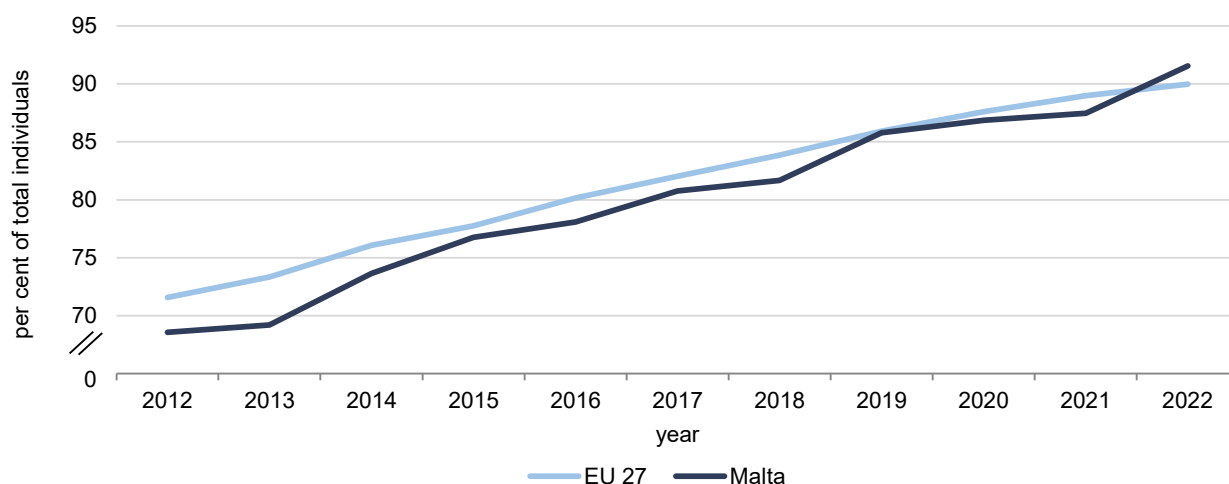
	Number ¹		% population ²	
	2021	2022	2021	2022
Sex:				
Males	182,825	194,137	87.2	91.9
Females	165,512	171,994	87.8	91.2
Age group:				
16-24	47,108	45,625	99.4	100.0
25-34	91,292	91,719	99.3	99.1
35-44	79,483	81,097	98.2	97.7
45-54	56,308	61,043	91.8	96.4
55-64	44,254	50,322	72.9	84.3
65-74	29,893	36,324	53.5	65.1
Total	348,337	366,130	87.5	91.5

¹ Includes only persons who used the internet within three months prior to the surveying period (refer to Table 1).

² Refer to methodological note 5.

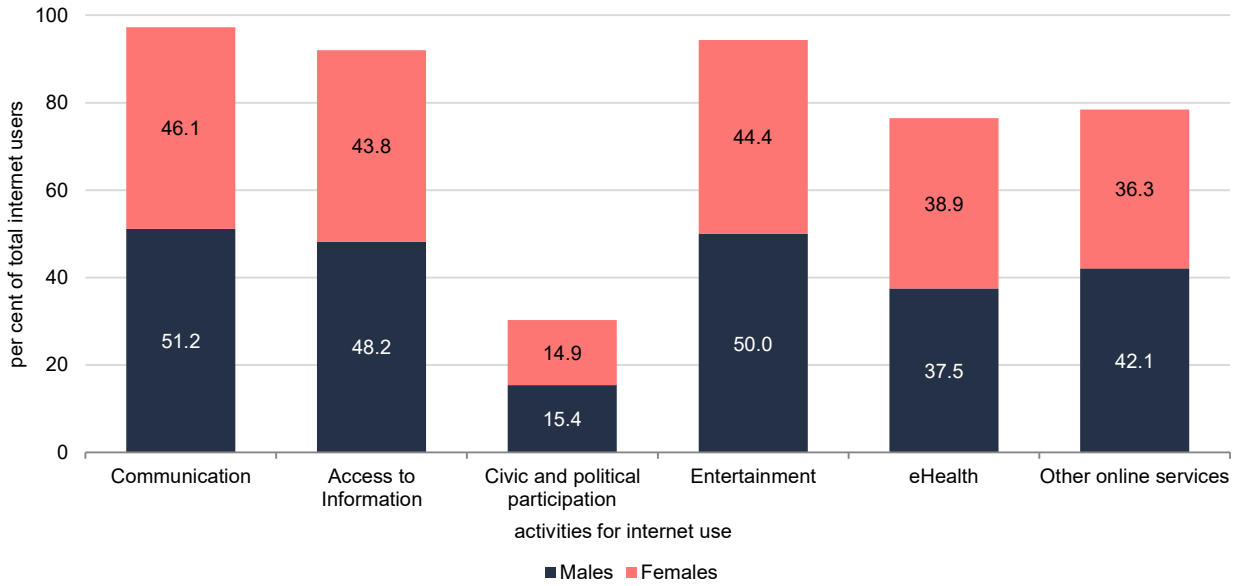
Note: Totals may not add up due to rounding.

Chart 1. Percentage of individuals who used the internet¹



¹ Includes only persons who used the internet within three months prior to the surveying period (refer to Table 1).

Chart 2. Main activities for internet use by sex¹



¹ Includes only persons who used the internet within three months prior to the surveying period (refer to Table 1).

Notes:

1. Refer to Methodological note 4 for more information on internet activities.
2. Categories are not mutually exclusive.

Table 3. Frequency of internet use by year

	Number		% internet users ¹	
	2021	2022	2021	2022
Every day or almost every day	335,897	358,028	96.4	97.8
At least once a week (but not every day)	9,812 ^u	6,073 ^u	2.8 ^u	1.7 ^u
Less than once a week	:	:	:	:
Total	348,337	366,130	100.0	100.0

¹ Includes only persons who used the internet within three months prior to the surveying period (refer to Table 1).

^u Under represented - between 20 and 49 sample observations

: Unreliable - less than 20 sample observations.

Note: Totals may not add up due to rounding.

Chart 3. Frequency of internet use by age group

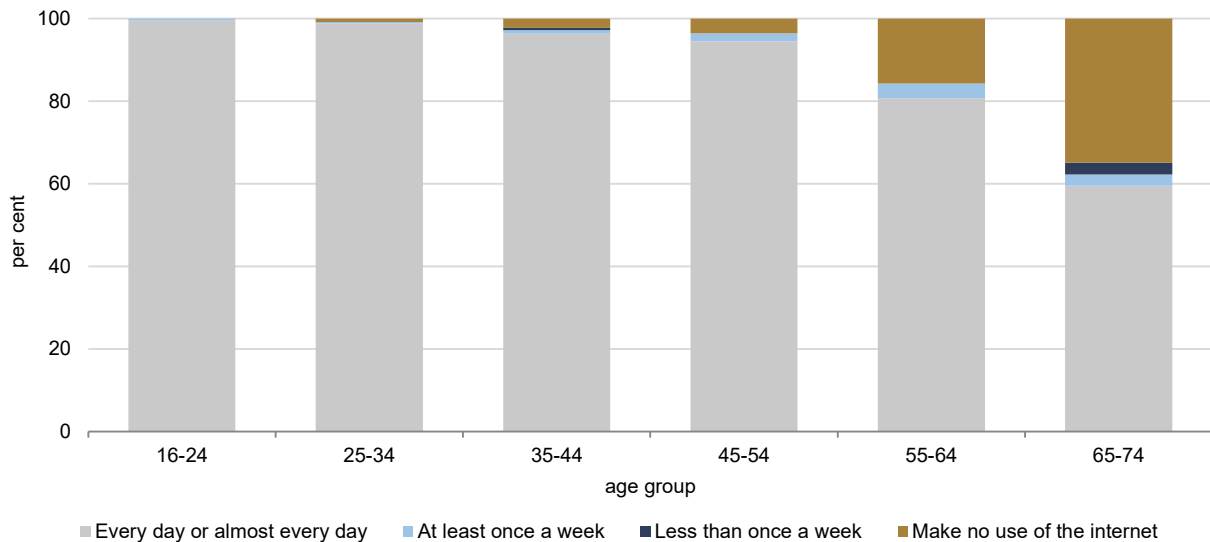


Table 4. Profile of e-Government users by year

	Number		% internet users ¹	
	2021	2022	2021	2022
Sex:				
Males	130,604	139,044	71.4	71.6
Females	121,781	128,873	73.6	74.9
Age group:				
16-24	39,031	38,301	82.9	83.9
25-34	75,797	78,042	83.0	85.1
35-44	62,148	64,306	78.2	79.3
45-54	36,791	41,618	65.3	68.2
55-64	27,538	29,153	62.2	57.9
65-74	11,081 ^u	16,497	37.1 ^u	45.4
Total	252,385	267,917	72.5	73.2

¹ Includes only persons who used the internet within three months prior to the surveying period (refer to Table 1).

^u Under represented - between 20 and 49 sample observations

Notes:

1. Totals may not add up due to rounding.
2. Refer to Methodological note 4 for more information on e-Government.

Table 5. Profile of e-commerce users by year

	Number		% internet users ¹	
	2021	2022	2021	2022
Sex:				
Males	115,047	121,252	62.9	62.5
Females	112,154	114,541	67.8	66.6
Age Group:				
16-24	39,114	38,473	83.0	84.3
25-34	72,963	74,650	79.9	81.4
35-44	53,621	57,257	67.5	70.6
45-54	33,274	36,583	59.1	59.9
55-64	18,519	20,023	41.8	39.8
65-74	9,709	8,807 ^u	32.5	24.2 ^u
Total	227,201	235,793	65.2	64.4

¹ Includes only persons who used the internet and ordered over the internet within three months prior to the surveying period.

^u Under represented - between 20 and 49 sample observations

Note: Totals may not add up due to rounding.

Table 6. Types of goods acquired over the internet by sex¹

Type of goods or services acquired	Males	Females	Total
Bicycles, mopeds, cars, or other vehicles or their spare parts	20,514	:	23,606
Children toys or childcare items	22,293	25,787	48,080
Cleaning products or personal hygiene products	21,408	31,570	52,978
Clothes	60,053	86,362	146,414
Computers, tablets, mobile phones or accessories	43,186	26,823	70,009
Consumer electronics or household appliances	56,290	36,628	92,919
Cosmetics, beauty or wellbeing products	15,962	37,864	53,826
Deliveries from restaurants, fast-food chains or catering services	83,436	78,317	161,753
Films or series	22,953	20,676	43,629
Food or beverages from stores or from meal-kits providers	41,366	52,833	94,199
Furniture, home accessories or gardening products	42,046	43,680	85,726
Medicine or dietary supplements such as vitamins	12,599	17,502	30,101
Music	23,611	24,647	48,258
Other physical goods	20,714	12,241	32,955
Printed books, magazines or newspapers	40,237	43,251	83,488
Sports goods	29,614	26,125	55,740
Tickets to cultural or other events	34,167	33,078	67,245
Tickets to sports events	18,440	9,141 ^u	27,581

¹ Includes only persons who used the internet and ordered over the internet within three months prior to the surveying period.

^u Under represented - between 20 and 49 sample observations

: Unreliable - less than 20 sample observations.

Notes:

1. Totals may not add up due to rounding.
2. Respondents could choose more than one option.

Table 7. Types of subscriptions acquired over the internet by sex¹

Type of subscriptions acquired	Males	Females	Total
Applications related to health or fitness	20,450	18,085	38,534
Computer software or other software as downloads including upgrades	40,175	23,758	63,933
e-Books, online-magazines or online-newspapers	20,638	17,210	37,847
Films or series as a streaming service or downloads	62,875	58,633	121,509
Household services	:	5,809 ^u	9,599 ^u
Music as a streaming service or downloads	39,653	30,473	70,125
Online games or downloads for smartphones, tablets, computers or consoles	41,746	20,405	62,151
Other (e.g. learning languages, travelling, weather)	18,762	14,876	33,638
Subscriptions to internet or mobile phone connections	40,092	38,068	78,159
Subscriptions to electricity, water, heating supply, waste disposal or similar services	21,732	18,185	39,918

¹ Includes only persons who used the internet and ordered over the internet within three months prior to the surveying period.

^u Under represented - between 20 and 49 sample observations

: Unreliable - less than 20 sample observations.

Notes:

1. Totals may not add up due to rounding.
2. Respondents could choose more than one option.

Table 8. Purchase of transport or accommodation services by sex¹

		Sex		
		Males	Females	Total
Transport services	From a transport enterprise	42,458	37,872	80,330
	From a private person	:	:	6,514 ^u
Accommodation services	From a hospitality enterprise	39,102	34,489	73,591
	From a private person	12,672 ^u	10,582 ^u	23,254
		% e-commerce users		
Transport services	From a transport enterprise	35.0	33.1	34.1
	From a private person	:	:	2.8 ^u
Accommodation services	From a hospitality enterprise	32.2	30.1	31.2
	From a private person	10.5 ^u	9.2 ^u	9.9

¹ Includes only persons who used the internet within three months prior to the surveying period (refer to Table 1).

^u Under represented - between 20 and 49 sample observations

: Unreliable - less than 20 sample observations.

Notes:

1. Totals may not add up due to rounding.
2. Respondents could choose more than one option.

Methodological Notes

1. The survey on Information and Communication Technology (ICT) usage by households is conducted by the National Statistics Office (NSO) on an annual basis, under European Regulation (EC) No. 808/2004. The target population for this survey included all persons aged between 16 and 74 residing in private households. A gross sample of 2,210 individuals was selected using systematic random sampling from the population register held and maintained by NSO. A total of 1,690 filled questionnaires were collected between April and June 2022. All surveys were carried out through telephone interviews.
2. In order to produce population based estimates, weights for individual respondents were computed. For calibration purposes, data was subdivided by sex, age groups and districts (NUTS 4 classification).
3. Use of internet referred to in this news release includes all means of accessing this medium.
4. Definitions:

Main activities for internet use:

Communication includes sending and/or receiving emails, making calls over the internet, instant messaging and participating in social networks.

Access to information includes reading online news, and finding information about goods or services.

Civic and political participation includes expressing opinions on civic or political matters on websites or in social media and taking part in online consultations or voting on civic and political issues.

Entertainment includes listening or downloading music, watching internet streamed TV provided by TV broadcasters, watching Video on Demand from commercial services, watching video content from sharing services, playing or downloading games and listening to or downloading podcasts.

eHealth includes seeking health-related information, making an appointment with a practitioner via a website or application, accessing personal health records online and using other health services via a website or application.

Other online services include selling of goods or services and internet banking.

e-Government users

These include individuals who obtained information from public authorities or public services over the internet for private purposes, individuals who downloaded or printed official forms, and individuals who submitted completed forms online.

5. Below is a demographic profile of individuals' population frame used for the purposes of this survey:

	Number		% population	
	2021	2022	2021	2022
Sex:				
Males	209,706	211,338	52.7	52.8
Females	188,531	188,627	47.3	47.2
Age Group:				
16-24	47,391	45,625	11.8	11.4
25-34	91,947	92,526	23.0	23.1
35-44	80,971	82,977	20.2	20.7
45-54	61,363	63,294	15.3	15.8
55-64	60,722	59,721	15.2	14.9
65-74	55,843	55,822	14.0	14.0
Total	398,237	399,965	100.0	100.0

6. More information relating to this news release may be accessed at:

Sources and methods:

https://nso.gov.mt/en/nso/Sources_and_Methods/Unit_C2/Labour_Market_Statistics/Pages/ICT-Usage-by-Individuals-and-Households.aspx

Statistical Concepts: <https://metadata.nso.gov.mt/concepts.aspx>

7. References to this news release are to be cited appropriately.

8. A detailed news release calendar is available on:

https://nso.gov.mt/en/News_Releases/Release_Calendar/Pages/News-Release-Calendar.aspx

European statistics comparable to data in this news release are available at:

[EUROSTAT Website/Homepage/Statistics Database](#)

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